

FELDBERGSTRASSE 42

GETTING PAST THE GATE

How to use our smart key system | Nuki

**STARTING
OUT**

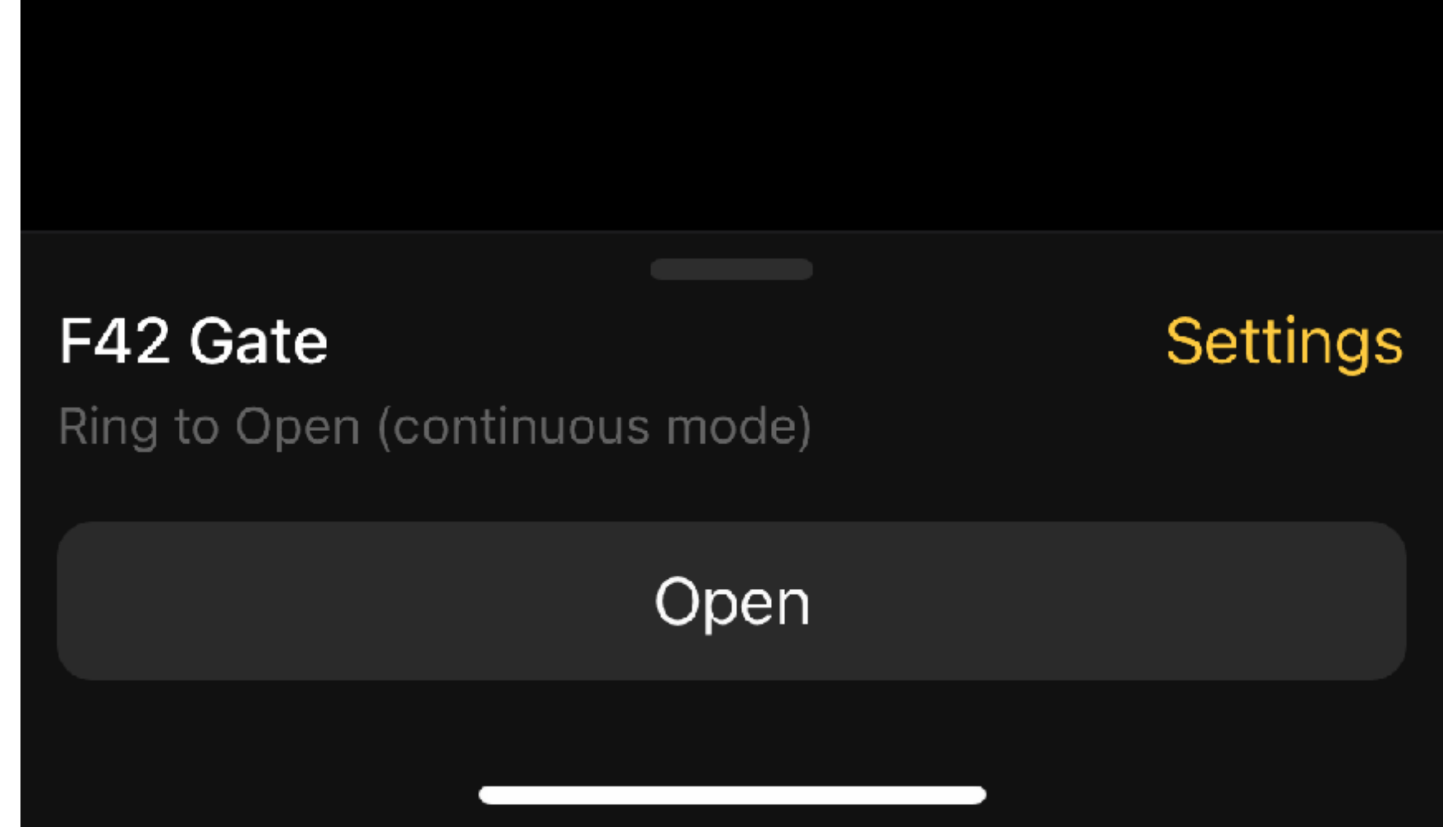
SETTING UP

- You will receive an automatic invitation from the Nuki Website.
- Please accept this invitation within 24 hours on the device that you will have with you.
- After installing the app you should see the relevant electronic keys in the app
 - F42 Gate
This is the opener for the street level doors
 - F42 Atelier
This is the key for the Airbnb Atelier
 - F42 Office
This is the key for the CoWorking
- Please contact Graham (lancashire@swift.ch) if you have any issues.

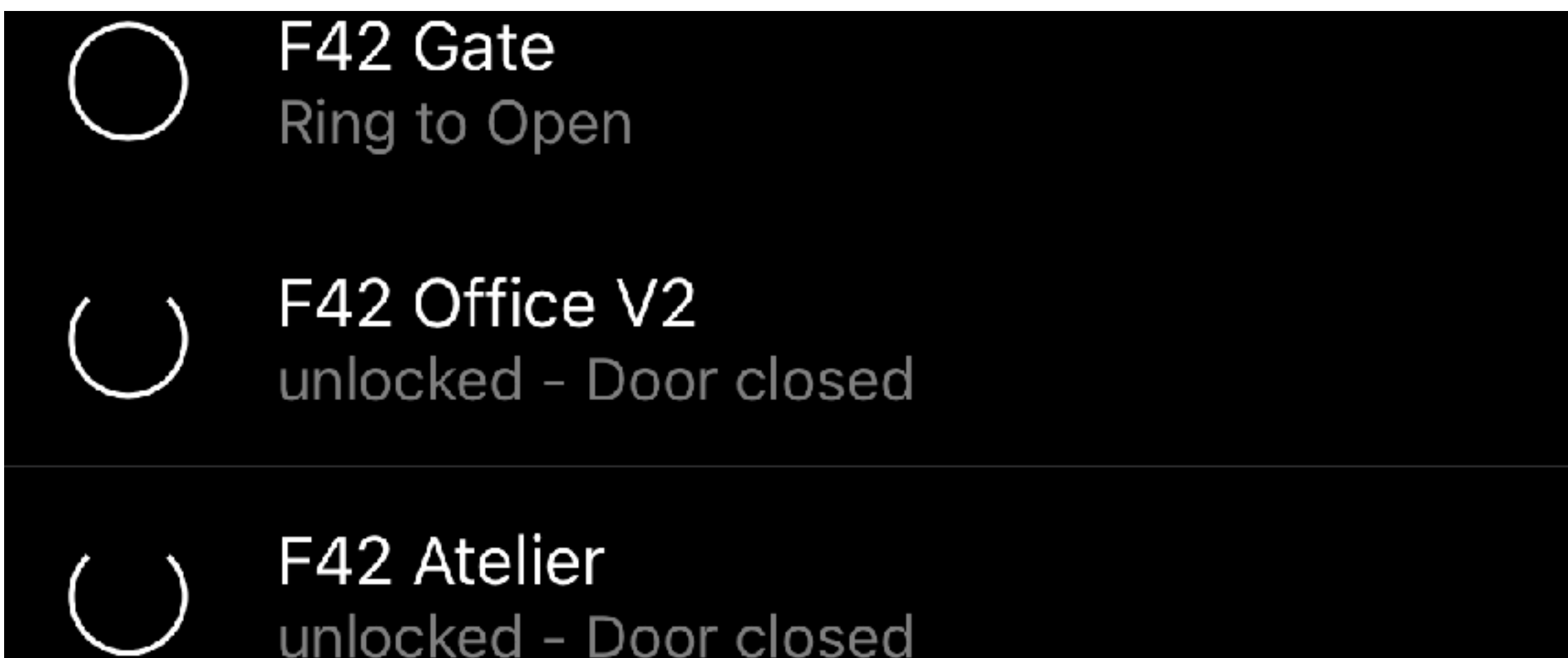
OPEN SESAME



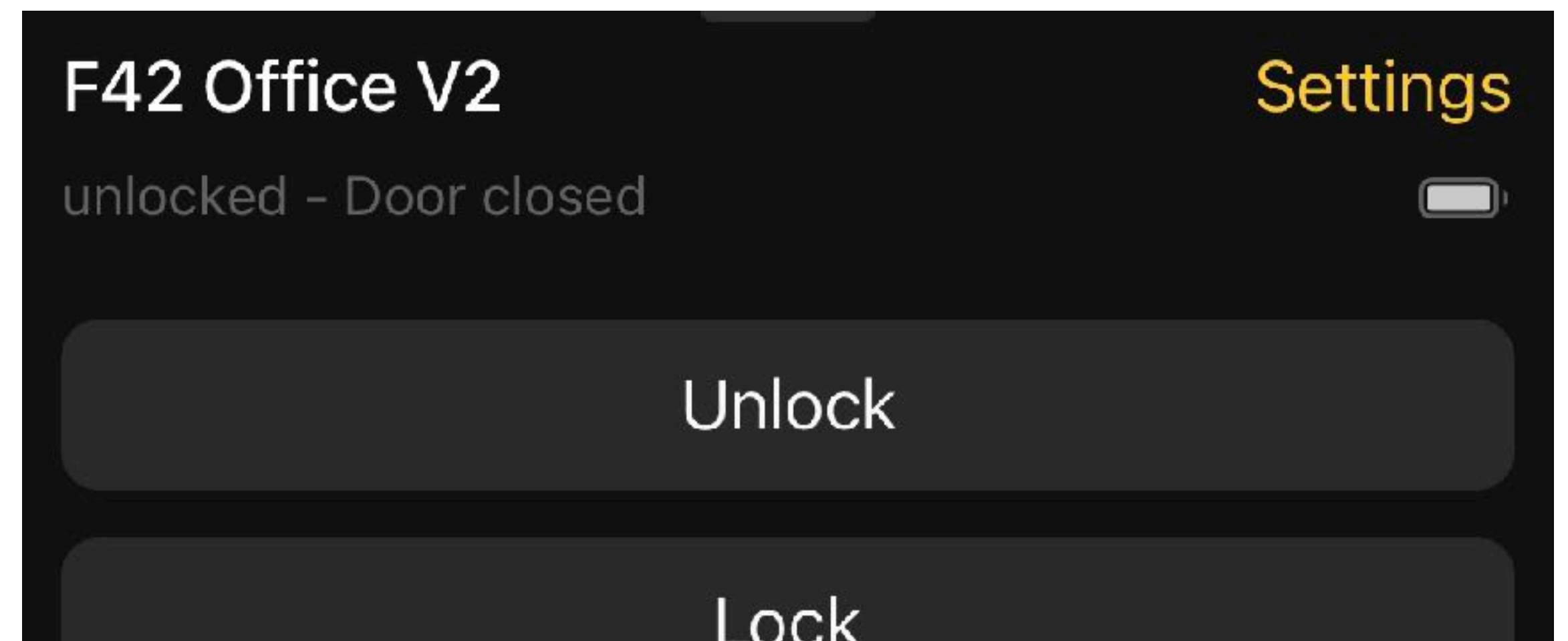
1) OPEN THE APP



3A) HIT OPEN FOR THE GATE AND BRISKLY WALK THROUGH WHEN YOU HEAR THE BUZZER



2) SELECT THE KEY

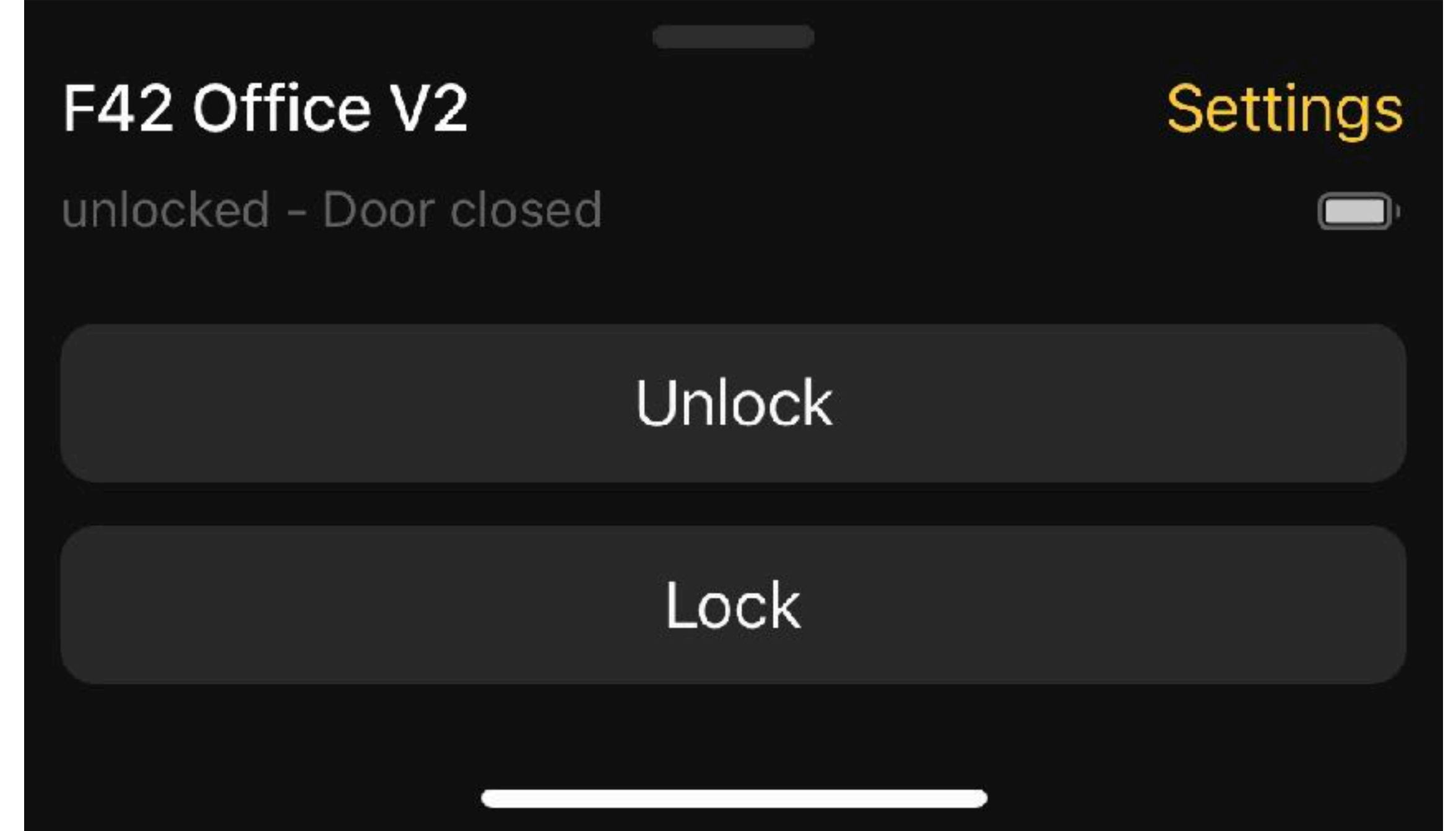


3B) HIT UNLOCK FOR THE OFFICE OR ATELIER DOOR AND WAIT FOR THE OPENING ACTION TO COMPLETE

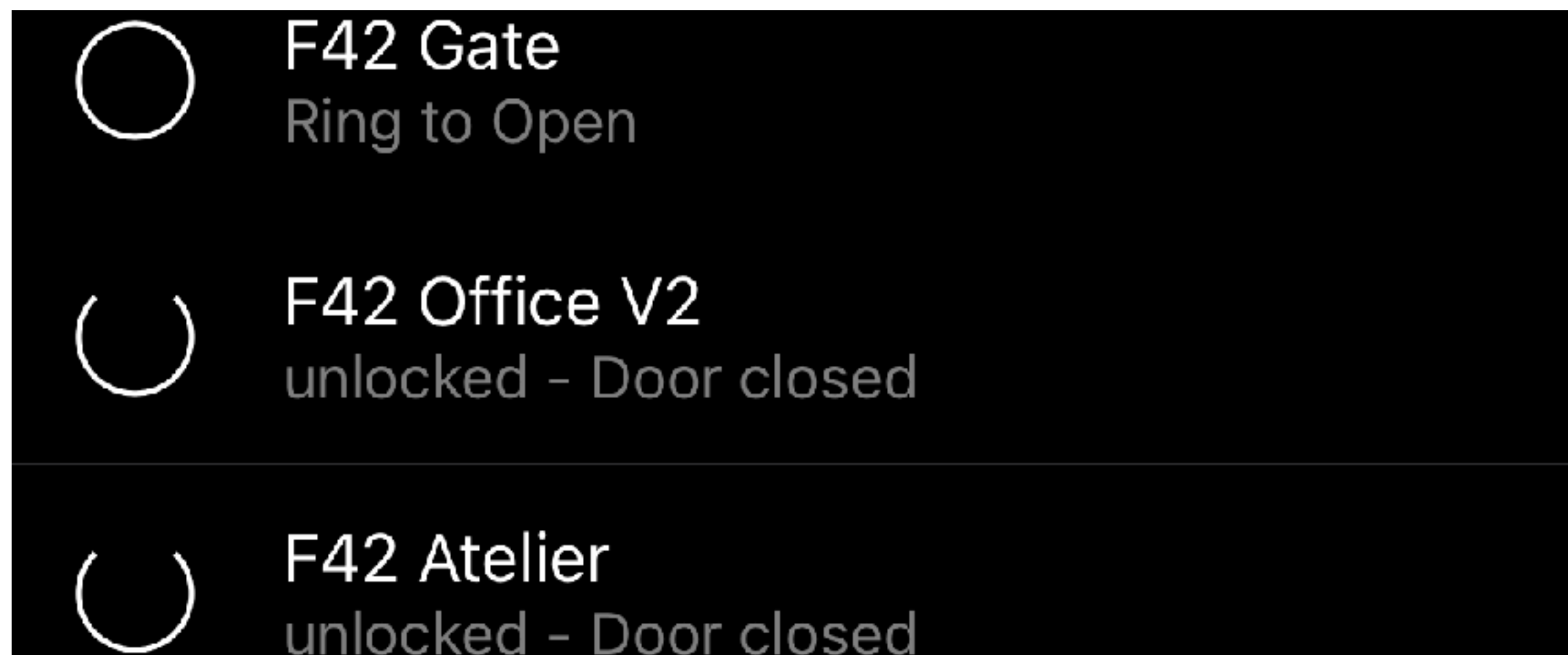
LOCKING UP



1) OPEN THE APP



3A) HIT LOCK FOR THE OFFICE OR ATELIER DOOR AND WAIT FOR THE LOCKING ACTION TO COMPLETE



2) SELECT THE KEY



3B) PRESS THE TRIANGLE ON THE PANEL NEXT TO THE DOOR AND WAIT FOR THE LOCKING TO COMPLETE

TROUBLESHOOTING

TROUBLESHOOTING

FALLBACK KEY SAFE

**SHOULD YOU HIT PROBLEMS,
WE HAVE A KEY SAFE WITH AN
EMERGENCY KEY.**

**PLEASE REPLACE IT AFTER USE,
AS OTHERS MAY NEED IT.**

**THE CODE HAS BEEN PROVIDED
TO YOU BY MAIL (AIRBNB &
BOOKING) OR PERSONALLY
(COWORKERS).**



TROUBLESHOOTING

VERIFYING CONNECTION INTERNET ACCESS

FOR THE SYSTEM TO WORK IT NEEDS MOBILE DATA ACCESS AND A WORKING CONNECTION TO THE INTERNET.

SO CHECK THAT YOU HAVE MOBILE DATA ON AND YOU CAN REACH OTHER WEBSITES, E.G. GOOGLE.COM OR SIMILAR.

SOMETIMES IT HELPS TO TAKE A STEP BACK FROM THE GATE.

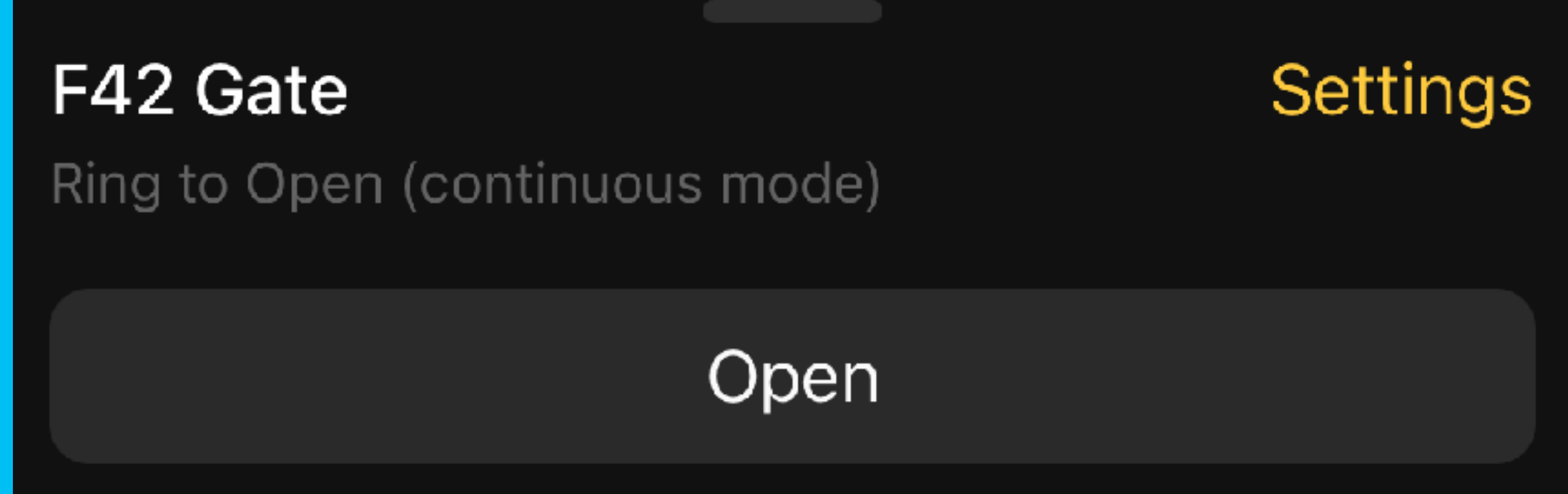


TROUBLESHOOTING

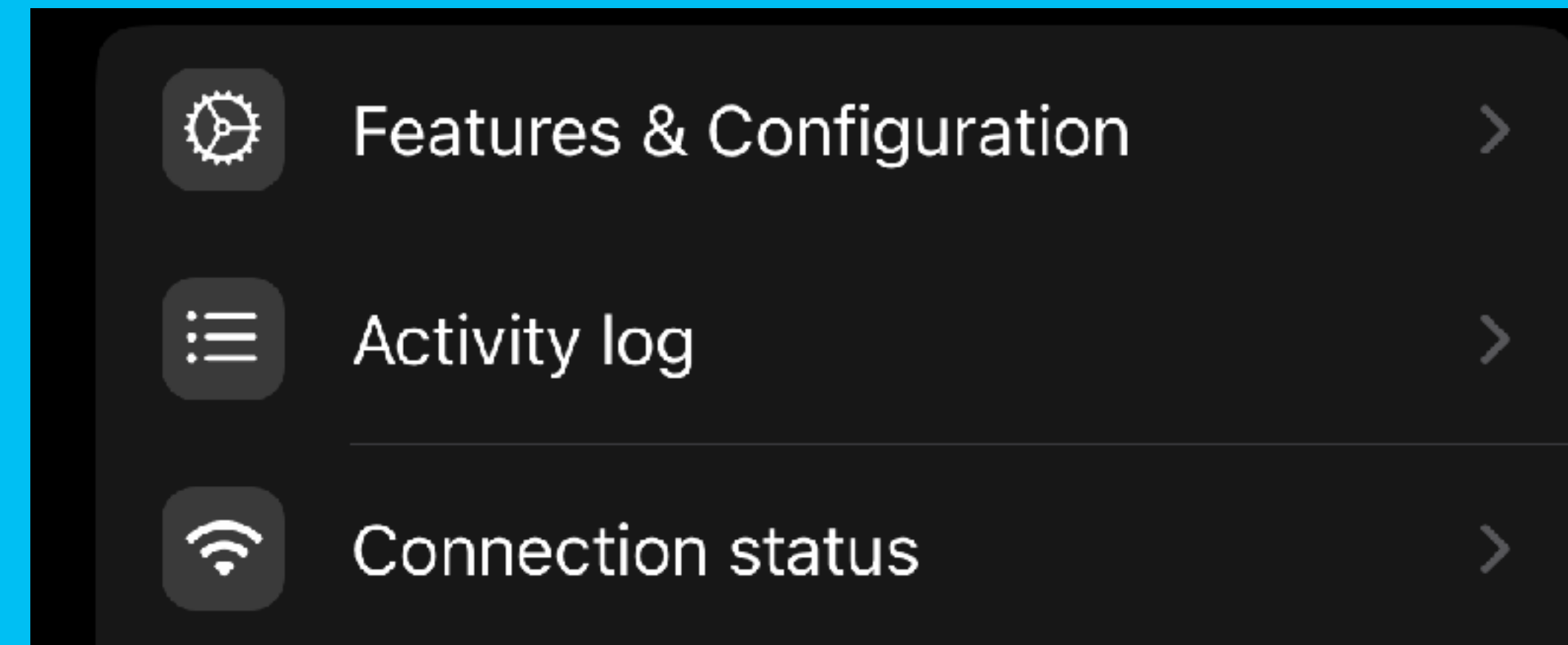
VERIFYING CONNECTION NUKI ACCESS 1 | 3

ONCE THE INTERNET CONNECTION WORKS YOU CAN CHECK YOUR NUKI CONNECTION.

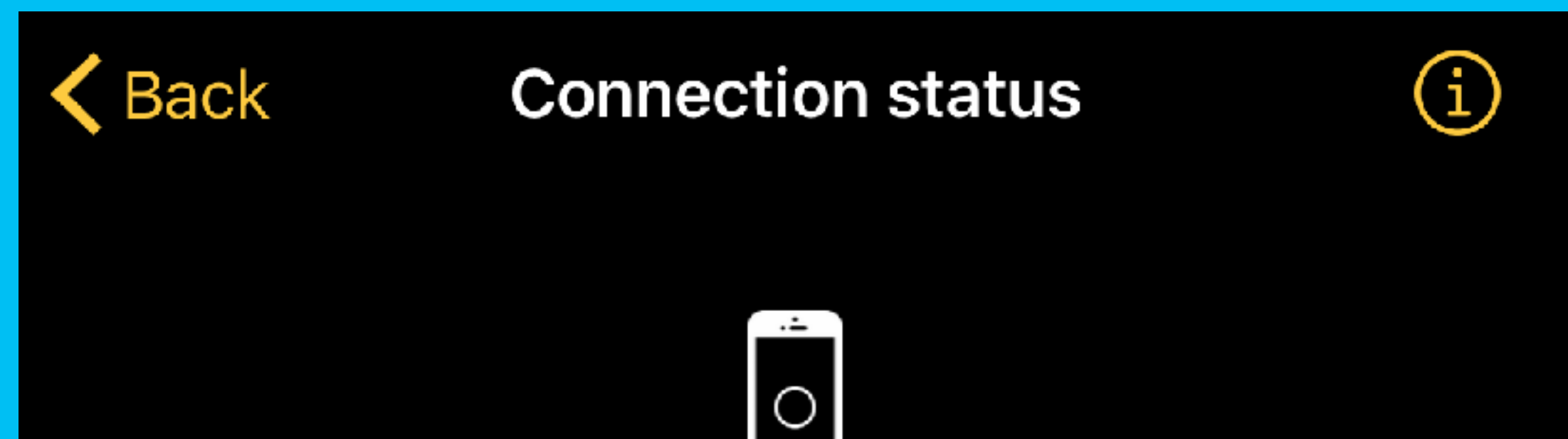
FOLLOW THE PROCESS TO THE RIGHT TO SEE YOUR CONNECTION AND GET HINTS WHERE THERE ARE ISSUES.



1) SELECT F42 GATE, HIT SETTINGS



2) TAP CONNECTION STATUS



3) TAP THE ⓘ

TROUBLESHOOTING

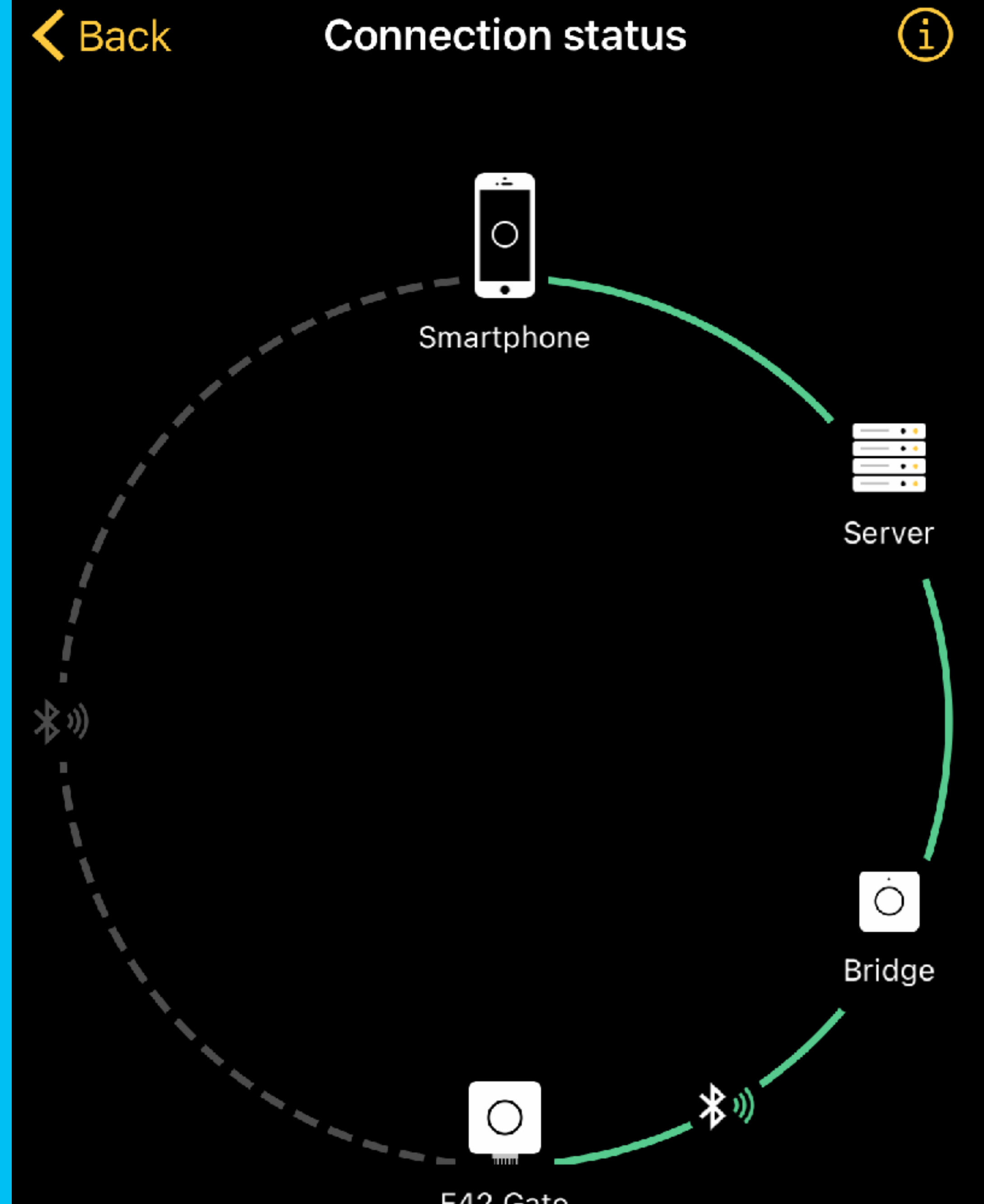
VERIFYING CONNECTION NUKI ACCESS 2 | 3

ON THIS SCREEN YOU SEE HOW YOU ARE CONNECT TO THE NUKI SYSTEM.

THE LEFT WITH THE BLUETOOTH SYMBOL IS ONLY FOR SHORT RANGE WHEN YOU ARE INSIDE.

THE RIGHT SHOWS THE CONNECTION TO THE NUKI SERVER, THE BRIDGE AND THE OPENER.

IF THE CONNECTION TO THE SERVER IS NOT GREEN, YOU HAVE NO ACCESS TO THE INTERNET OR NUKI WEB IS DOWN.



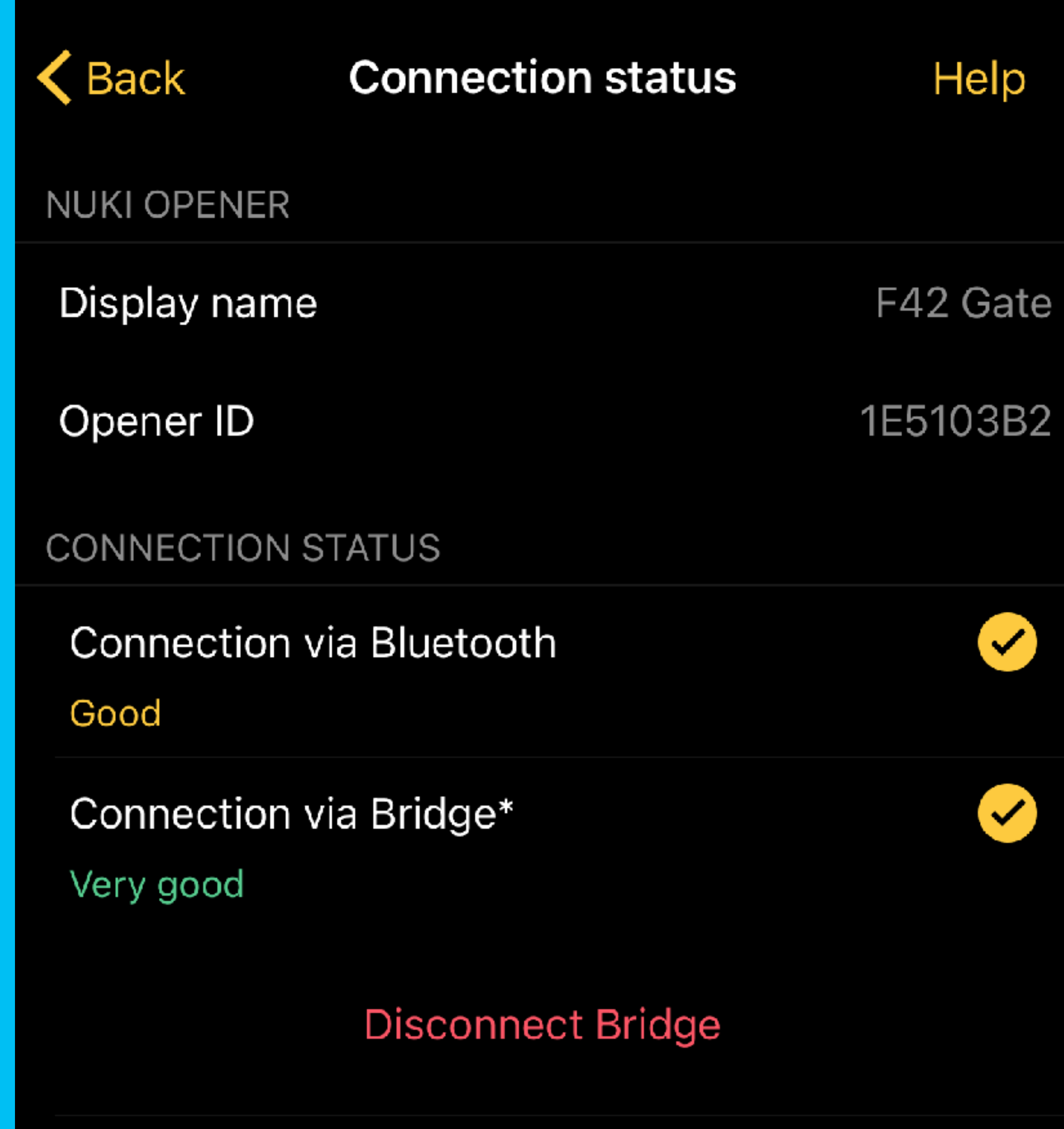
TAP THE **i** TO CONTINUE

TROUBLESHOOTING

VERIFYING CONNECTION NUKI ACCESS 3 | 3

IF THE CONNECTION BETWEEN THE SERVER AND BRIDGE IS NOT GREEN, YOU CAN TRY TO REESTABLISH THIS CONNECTION.

- 1) DISCONNECT BRIDGE
- 2) RECONNECT BRIDGE



TAP THE DISCONNECT BRIDGE AND RECONNECT THEREAFTER